

Who we are & What we do

Doug Showalter retired after a 30-year distinguished career with the California Highway Patrol. During his tenure he was personally chosen to supervise a complete restructuring of the statewide CHP Communications Training Academy, including revisions to several departmental manuals. His career has been highlighted with numerous awards and commendations. Over the past 17 years he's traveled throughout the nation and has established an exceptional reputation as knowledgeable speaker who delivers a mix of information, humor, all based on his personal experiences, and offers them in a fresh new perspective centered on a positive and empowering message.

Jill Showalter spent over 10 years in 9-1-1 with the Anne Arundel County Police Department, where she was a Certified Training Officer. After leaving 9-1-1 she took on several leadership positions in private industry and now uses her experience to assist in developing new perspectives in our presentations. She is also solely responsible for all correspondence, scheduling and bookkeeping for Showalter & Company, Inc, and the very popular podcast "We Speak Dispatch" where she books and schedules all guests.

Our presentations have been specially designed to provide motivation along with practical and useful information. We are committed to delivering an unmatched and unique training presentation that motivates and inspires. The presentations are perfect for all members and ranks of your organization. Remember, training is not just learning facts; it should also inspire and motivate.

MISSION: Our company motto is "**Leave A Legacy**" and has been specifically designed to remind everyone that your legacy is being built every day, through every interaction, one person, one day at a time. You've all been given the chance to "make a difference" and every day offers you numerous opportunities to build your own lasting legacy.

AVAILABILITY: 9-1-1 professionals don't work Monday-Friday, 9-5, so neither do we. We offer afternoon, evening, weekend classes, or even on a holiday, which enables you to maximize training for all personnel.

*Legacy is not leaving something for people.
It's leaving something in people.*

SHOWALTER & COMPANY, INC.

MOTIVATION. EDUCATION. REAL EXPERIENCE.
Public Safety Professionals | Experience Based Training

If you're looking for unmatched and exceptional public safety communications training, we are the only choice that offers a new perspective focusing on effective and proven methods, strategies and techniques.

COURSE PRESENTATIONS:

- **The Business Of Leadership**
- **Training For Success**
- **Expecting The Unexpected**
- **Doing Time In Dispatch**

**ALL PRESENTATIONS ARE CUSTOMIZABLE
TO MEET YOUR SPECIFIC NEEDS.**

SPECIAL PRESENTATIONS:

- **Various Keynote Addresses**
- **Surviving Dispatch**
- **The Power Of Appreciation**
- **The Future Of Leadership**
- **Dispatching During Social Unrest**



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